

## **EAST COAST LUGGAGE CAMPAIGN 2024**

### **TERMS AND CONDITIONS**

United Overseas Bank (Malaysia) Bhd (Company Reg No. 199301017069 (271809-K)) ("**UOB Malaysia**") is running a "East Cost Luggage Campaign 2024" ("**Campaign**") at UOB Malaysia branches at Kota Bharu, Kuala Trengganu, Kuantan, Bentong and Raub ("UOB Malaysia East Coast Branches") from 1 May 2024 to 31 July 2024 (both dates inclusive) or such other date(s) as may be determined by UOB Malaysia from time to time ("**Campaign Period**").

### Eligibility

- 1. This Campaign is open to all UOB Malaysia East Coast Branches individual customers, who meet <a href="ALL">ALL</a> of the following conditions:
  - 1.1. 18 years of age and above.
  - 1.2. Opens and/or make a minimum deposit placement as stated below in Table 1 in their UOB One Account / Stash Account / Lady's Savings Account ("Participating Account") over the counter at any UOB Malaysia East Coast Branches during the Campaign Period ("Eligible Participating Account").
  - 1.3. Account(s) with UOB Malaysia are current, subsisting and not in default in any manner as may be determined by UOB Malaysia.
- 2. The following shall not be eligible to participate in this Campaign if they fall within **ANY** of the following:
  - 2.1. Sole-Proprietorship, partnership, non-profit organization/societies, corporate and commercial customers.
  - 2.2. Persons who are or become mentally unsound, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them.
  - 2.3. Whose account(s)held with UOB Malaysia is/are terminated or closed within the Campaign Period.
  - 2.4. Any account(s)held with UOB Malaysia that is/are delinquent or unsatisfactorily conducted as determined by UOB Malaysia.
  - 2.5. All employees (including permanent, contract or temporary employees of UOB Malaysia, UOB Malaysia's subsidiary(ies) and UOB Malaysia's related company(ies).





#### **Campaign Mechanics**

- 3. During the Campaign Period, customers shall fulfill <u>ALL</u> the following criteria to be entitled for the gift (as defined in Table 1 below):
  - 3.1. Customers must sign up for the Campaign via submission of the completed Campaign's participation form at the Eligible Participating Account opening branch.
  - 3.2. Deposit a minimum single deposit amount of RM88,000 ("Minimum Deposit Amount") in the Eligible Participating Account with earmark period as per Table 1 below. For avoidance of doubt, the moneys deposited under this Campaign will be earmarked from the date of the deposit ("Tenure").

Customers who fulfil these requirements are hereinafter referred to as "Eligible Customers".

4. Eligible Customers shall be entitled to receive one (1) Gift for every Minimum Deposit Amount deposited.

Table 1

Gift	Minimum Deposit Amount	Earmark Period
Samsonite ROBEZ Spinner 75/28 EXP	RM88,000	6 months

5. Minimum Deposit Amount must be made using Fresh Funds. The term 'Fresh Funds' means moneys or funds in Ringgit Malaysia howsoever transferred, credited, or paid into the Eligible Participating Account of the Eligible Customers from other bank(s) and/or financial institution(s) through whatever means including but not limited to cash, Inter-Bank Giro transfers, Interbank Instant Transfer, collection and payment of cheque drawn on such other bank(s) and where such moneys or funds paid or credited into the Eligible Participating Account of the Eligible Customers are utilized by the Eligible Customers to make placements pursuant to the terms and conditions herein within seven (7) business days after such moneys or funds have been paid or credited into the relevant Eligible Participating Account account of the Eligible Customers. The Term "Business Day" shall mean a day on which UOB Malaysia is open for business.

Funds transferred from any existing UOB Malaysia Savings / Current / Fixed Deposit / Foreign Currency account(s) or in the form of UOB Malaysia cheques, cashier's orders or demand drafts are not Fresh Funds and would not be eligible for this Campaign.







- 6. Eligible Customers will need to ensure that they maintain sufficient funds in Eligible Participating Account for their financial commitments. If any deductions from the Eligible Participating Account (e.g. deductions made via cheques, GIRO or any other payment instructions) are returned/rejected due to insufficient funds in the Eligible Participating Account (whether caused by the earmarking or otherwise), the relevant bank and associated charges will apply and Eligible Customers will continue to be liable for such charges.
- 7. Each Eligible Customer is only entitled to a maximum of four (4) units of Gift throughout the Campaign Period.
- 8. There is a total of two hundred ten (210) units of Gift which will be awarded throughout the Campaign Period, on a first-come, first-served basis, subject to availability. In the event that Gifts are fully redeemed before the Campaign Period, notification on availability of Gifts shall be given to Eligible Customers by way of posting on the UOB Malaysia website or any other manner as may be determined by UOB Malaysia from time to time.

### 9. Penalty Charge

- 9.1. Eligible Participating Account: In the event that any part of the earmarked amount is withdrawn (in part or in full) prior to the expiry of the Tenure, UOB Malaysia reserves the right to deduct the penalty charge of Ringgit Malaysia Seven Hundred and Thirty (RM730) from the Eligible Participating Account on the date of withdrawal for each Gift collected by the Eligible Customer.
- 9.2. Eligible Customers shall agree to give UOB Malaysia not less than one (1) business day notice by filling up the UOB Malaysia Campaign Withdrawal Form provided by UOB Malaysia staff in advance to withdraw the earmarked amount together with their participation in this Campaign.

# **Terms and Conditions for the Gift**

10. The Eligible Customers must collect the Gift at the same branch where they submit the participation form and subsequently had earmarked the Minimum Deposit Amount ("Transaction Branch"). The collection of Gift by Eligible Customers is subject to ANY of the following conditions:







- 10.1. Upon clearance of the cheques for Eligible Customers who deposit Fresh Funds via cheques.
- 10.2. On the same day the deposit is made for Eligible Customers who deposit Fresh Funds in cash.
- 10.3. On the same day the remittance is credited into their Eligible Participating Account for Eligible Customers who deposit Fresh Funds via Inter-Bank Giro (IBG).
- 11. Picture(s) of the Gift shown in any advertising, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual colour, or size of the Gift and does not include any optional props, accessories or equipment featured. In the event of approved eligible joint account applications, the Gift shall be given to the primary accountholder of the Eligible Participating Account only.
- 12. The earmarked amount under this Campaign will not be eligible for any other UOB Malaysia campaign/ promotions and no other special, additional or preferential rates shall be given under this Campaign. For avoidance of doubt, the said moneys are also subject to the terms and conditions governing the Eligible Participating Account including any amendments or variations to it.
- 13. The Gift is subject to **ALL** of the following conditions:
  - 13.1. Collection of the Gift will be at the Transaction Branch by the Eligible Customers at their own cost and expense, and UOB Malaysia shall not entertain any requests for courier of the Gift.
  - 13.2. UOB Malaysia shall not be obliged to replace any damaged or stolen Gift after Eligible Customers collect the Gift from Transaction Branch. The Gift is neither transferable nor exchangeable in part or in full for cash or other goods.
  - 13.3. UOB Malaysia makes no representation or warranties with respect to the Gift, and in particular, makes no warranties with respect to the quality of the Gift or their suitability for any purpose.
  - 13.4. UOB Malaysia is not affiliated with the organization whose products are given out as the Gift in this Campaign.
  - 13.5. UOB Malaysia reserves the right to substitute or vary the Gift at any time with prior notice for another gift which is similar or equivalent with the value of the Gift.
  - 13.6. UOB Malaysia is not liable for any defects of or dissatisfaction with the Gift.







- 13.7. UOB Malaysia shall not be held liable for consequential loss or damage, of any nature and however arising, any mishaps, injuries or accidents that may occur in the usage of the Gift received.
- 13.8. The Gift is subject to the terms and conditions of the organization(s) whose products are given out as Gift in this Campaign.
- 13.9. Eligible Customers are advised to examine the Gift upon receipt. The Gift has not been certified by UOB Malaysia and under no circumstances shall the inclusion of the Gift in this Campaign be construed as an endorsement or recommendation of such Gift by UOB Malaysia. If the Eligible Customers are dissatisfied with the Gift or its quality, the Eligible Customers shall directly seek recourse with the respective vendor (ie. Samsonite (Malaysia) Sdn Bhd) of the said Gift.

#### **General Terms and Conditions**

- 14. By participating in this Campaign, the Eligible Customers agree to be bound by this terms and conditions and the Terms and Conditions Governing Accounts and Services (Conventional Banking) including any amendments or variations to it and the decision of UOB Malaysia in connection with any matter relating to the Campaign shall be final, conclusive and binding on the Eligible Customers. If there is any inconsistency between this terms and conditions and the Terms and Conditions Governing Accounts and Services (Conventional Banking) in relation to this Campaign, this terms and conditions shall prevail.
- 15. Customers shall seek clarification from UOB Malaysia's authorized representative if there are any terms and conditions that the customers do not understand.
- 16. Unless specifically mentioned in this terms and condition, this Campaign is not valid with other UOB Malaysia's campaign and no other special, additional, preferential rates and/or reward shall be given to the Eligible Customers in addition to this Campaign.
- 17. The record of deposit transactions maintained by UOB Malaysia and UOB Malaysia's decision in all matters (including but not limited to any dispute arising therefrom) relating to this Campaign shall be final, conclusive and binding on the Eligible Customers. Save for manifest error (for example, discrepancies in transactions) or fraud, UOB Malaysia will not be obliged to entertain enquiries or appeals in respect of this Campaign.







- 18. To the fullest extent permitted by law and unless due to UOB Malaysia's gross negligence or willful misconduct, UOB Malaysia expressly excludes and disclaims any representations, warranties or endorsements, expressed or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose.
- 19. UOB Malaysia shall not be liable for any misinterpretation or misrepresentation of facts by any unauthorized third party in respect of the Campaign offered and published in any media, marketing or advertising materials.
- 20. UOB Malaysia shall not be responsible nor shall accept any liabilities of any nature and however arising or suffered by the Eligible Customers or any third parties resulting directly or indirectly from this Campaign, unless due to UOB Malaysia's gross negligence or willful misconduct specifically related to this Campaign.
- 21. Deposit placed with UOB Malaysia are protected by Perbadanan Insurans Deposit Malaysia ("PIDM") up to Ringgit Malaysia Two Hundred Fifty Thousand (RM250,000) for each depositor. Eligible Customers may obtain a copy of the PIDM brochure from any of UOB Malaysia's branches. UOB Malaysia is a member of PIDM.
- 22. UOB Malaysia reserves the right to cancel, withdraw, suspend, extend or terminate the Campaign prior to the expiry of the Campaign Period, wholly or in part, at any time, with prior notice. For the avoidance of doubt, cancelation, withdrawal, suspension, extension or termination by UOB Malaysia of the Campaign shall not entitle the Eligible Customers to any claim or compensation against UOB Malaysia for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of such cancelation, withdrawal, suspension, extension or termination.
- 23. UOB Malaysia reserves the right to add, delete, suspend or vary the Campaign terms and conditions, from time to time, wholly or in part by providing prior notice to the Eligible Customers via posting on UOB Malaysia's website, displaying a notice at any of UOB Malaysia's branches and/or a statement insert in the Statement of Account or any other manner as determined by UOB Malaysia from time to time.
- 24. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.







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