

Dear Valued Customer,

RELOCATION OF UOB KUALA LUMPUR MAIN BRANCH

We are pleased to inform that we will be relocating the UOB Kuala Lumpur Main branch to the following address on Tuesday, 3 January 2023.

UOB Kuala Lumpur Main Branch UOB Plaza 1, 7 Jalan Raja Laut, 50350 Kuala Lumpur.

The last day of our banking operations at Level 2, Menara UOB, Jalan Raja Laut will be on Friday, 30 December 2022. To facilitate the relocation exercise, our self-service banking terminals will not be operational from 30 December 2022 to 2 January 2023.

We seek your understanding on this matter and please visit <u>www.UOB.com.my</u> for any updates on the above relocation.

Safe Deposit Box (SDB) Facility

In view of the relocation as detailed above, we also wish to inform that our SDB service at Menara UOB will discontinue effective 01 June 2023 and the Agreement for Hire of Safe Deposit Box (SDB agreement) will be terminated. As such, if you have a SDB at KL Main branch, Menara UOB, we advise you to make arrangement to retrieve the contents within the branch banking operating hours before 31 May 2023. As our valued Wealth Banking customer, you may safe keep the contents into your new SDB in our new KL Main branch, UOB Plaza 1 starting from 06 February 2023.

Upon termination of the SDB Agreement, you are required to immediately:-

- (a) execute a discharge form in the form prescribed by UOB Malaysia;
- (b) settle all rent outstanding and any other sum due and owing under the SDB Agreement; and
- (c) return the keys and the box emptied of its contents to an authorised personnel of UOB Malaysia.

In the event you are unable to retrieve the contents of your SDB by 12 June 2023, UOB Malaysia will make arrangements to break open your box in accordance with the SDB Agreement. In this regard, all unclaimed contents will be placed in sealed bags and kept at a secured place as we may deem fit until 8 July 2023. A fee will be imposed on the force opening and storage fee will be charged.

In addition to the above, please be informed that under the SDB Agreement, should you fail to retrieve the items by 8 July 2023, UOB Malaysia reserves the absolute discretion to sell part or all of the contents of the SDB by public auction, private treaty or otherwise and to



apply proceeds from such sale to settle the cost and expenses incurred in connection with the sale, the arrears of rent and any sum then due from you to us.

While all necessary care and caution will be exercised, UOB Malaysia will not be liable for any loss, breakage or damage to the contents of the box during the entire process.

You are advised to book your appointment upfront by calling our branch at 03-26924511 by 31 May 2023.

Revision of Annual Rental fee for Safe Deposit Box (SDB)

We would like to inform you that the annual rental fee for hiring of Safe Deposit Box will be revised with effect from 1 January 2023. The increase in annual rental fee is to be on par with the market rate.

Please be reminded that your SDB rental will be automatically renewed at the new yearly price on your first billing date.

Revised Annual Rental Fees at our new Kuala Lumpur Main branch, UOB Plaza 1 are as below:

Safe Deposit Box Sizes	Existing SDB Annual Rental Rate (RM)	New SDB Annual Rental Rate (RM)
3 x 10 x 24	300	370
5 x 10 x 24	350	420
10 x 10 x 24	400	520

Thank you for your patronage and your continued support.

We look forward to serving you at our new premises with its improved facilities and added comfort. We trust we will be able to provide you with an enhanced banking experience to meet your banking needs. If you need any assistance, our dedicated Relationship Manager is ready to serve you or contact UOB Wealth Banking Hotline at 03-2612 3338.

Yours faithfully,

Mona TAN Swee Ling Branch Manager

This is a computer generated advice and no signature is required.