



## UOB Privilege Banking – Sunway Traditional and Complementary Medicine (TCM) Deals

### TERMS AND CONDITIONS

Effective May 2024

- UNITED OVERSEAS BANK (MALAYSIA) BHD. (Reg. No. 199301017069 (271809-K)) (“UOB Malaysia”) together with Sunway Traditional and Complementary Medicine (TCM) Centre (“Sunway TCM Centre”) shall jointly organize a tactical offer (“Offer”) from 20<sup>th</sup> May 2024 to 31<sup>st</sup> July 2024 (“Offer Period”).
- This Offer is valid to all new or existing UOB Malaysia Privilege Banking Individual clients with the following eligibility (“Clients”):
  - i. Whose account(s) with UOB Malaysia are current, subsisting and not in default in any manner as may be determined by UOB Malaysia.
- Client must present the e-Direct mailer from UOB Malaysia to enjoy this Offer during the Offer Period, and Sunway Traditional and Complementary Medicine Centre (“Sunway TCM Centre”) will provide the Clients with these benefits – RM188 for Holistic Healing treatment
- This Offer is available at:
  - i. Sunway TCM Centre, B1-01-01, B1-02-01, B1-03-01, Sunway Geo Avenue, Jalan Lagoon Selatan, 47500 Petaling Jaya, or
  - ii. Kuching branch at Sunway TCM Centre Kuching, Ground floor, Unit 4, Block B Canaan Square.
- This Offer is only available for new to Sunway TCM Centre customers.
- Prior appointment is required and is on a first come first served basis subject to availability. For more information and appointment, please:
  - i. Call Sunway TCM Centre at +603-56110599 / +603-56110600, or
  - ii. WhatsApp 011-59537993 (Sunway City), or
  - iii. WhatsApp 01120708480 (Kuching branch)
- This Offer is not redeemable, refundable or exchangeable for cash.
- This Offer is not applicable in conjunction with other Sunway TCM Centre’s promotions, offers, and discount vouchers.
- The Offer by Sunway TCM Centre is further subject to Sunway TCM Centre’s terms and conditions, and Sunway TCM Centre reserves the right to vary and amend any of the terms and conditions without prior notice.
- By participating in this Offer, the Clients agree to be bound by these terms and conditions and ANY of the following terms and conditions where applicable, including but not limited to:



- i. Terms and Conditions Governing Accounts and Services (Conventional Banking)
- ii. Terms and Conditions Governing Islamic Accounts and Services
- iii. Privilege Banking Membership Terms and Conditions
- iv. Terms and Conditions Governing Unit Trust Services
- v. Structured Investment Master Agreement
- vi. Terms and Conditions Governing Bond / Sukuk Investment Account
- vii. respective terms and conditions for specific unit trust leverage facility
- viii. respective terms and conditions for specific insurance policies/ takaful certificates

The terms and conditions listed above shall include any amendments or variations to them respectively and the decision of UOB Malaysia in connection with any matter relating to the Offer shall be final, conclusive and binding on the Clients. If there is any inconsistency between this terms and conditions and the terms and conditions listed above, this terms and conditions will prevail.

- Clients shall seek clarification from UOB Malaysia's authorized representative if there are any terms and conditions that the Clients do not understand.
- UOB Malaysia shall not be responsible for the quality of services offered and assumes no liability or responsibility for the acts or defaults of Merchants and services offered above.
- UOB Malaysia is not an agent of the Merchants. Any dispute on the service standard by Clients must be resolved by Clients directly with the Merchants.
- UOB Malaysia shall not be liable for any misinterpretation or misrepresentation of facts by any unauthorized third party in respect of the Offer which is published in any media, marketing or advertising materials.
- To the fullest extent permitted by law, UOB Malaysia expressly excludes and disclaims any representations, warranties or endorsements, expressed or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of this Offer and the services supplied by the Merchants.
- The decisions of UOB Malaysia on all matters relating to this Offer are final, conclusive and binding on the Clients. Save for manifest error (for example, discrepancies in transactions) or fraud, UOB Malaysia will not be obliged to entertain enquiries or appeals in respect of this Offer.
- UOB Malaysia reserves the rights to withdraw, suspend, extend or terminate the Offer prior to the expiry of the duration of the Offer, in whole or in part, at any time with prior notice. For the avoidance of doubt, cancellation, withdrawal, suspension, extension or termination by UOB Malaysia of this Offer shall not entitle the Clients to any claim or compensation against UOB Malaysia for any and all losses or damages suffered or incurred by the Clients whether as a direct or indirect result of such cancellation, withdrawal, suspension, extension or termination, unless due to UOB Malaysia's gross negligence or wilful misconduct specifically related to this Offer.



- UOB Malaysia reserves the right to add, delete, suspend or vary these terms and conditions, from time to time, wholly or in part, with prior notice to the Clients through posting on UOB Malaysia's website, displaying a notice at any of UOB Malaysia's branches or in any other manner as may be determined by UOB Malaysia from time to time.
- These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the clients agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.