

1. This application allows access to business internet banking via all platforms (desktop, tablet and mobile app).
2. It is mandatory for **Approved Person and Authoriser** to present themselves at Home / nearest Branch to perform **biometric authentication** together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.

Security Alert: Be aware of threats in the cyberspace.
For more information about the threats and how you can be protected, please visit http://www1.uob.com.my/security_alert.html

1. Applicant's ("My") business details


Registered Business Name

Business Registration No.

Existing Organisation ID

2. Update my contact person's details


Name

Contact No. (For clarifications on Infinity application and setup)

Email Address (This is required to receive Infinity Email notifications)

(Country Code) (City/Area Code) (Contact No.)

3. My accounts to be linked to Infinity ☒ (Please tick where applicable)


☐ Link all active accounts held as at the Bank's processing date of this application.

OR

☐ Link only the accounts listed below

Account No.

Account No.

Account No.

Account No.


Delink the accounts listed below

Account No.

Account No.

Account No.

Account No.

Designated account for physical token and Infinity services charges (where applicable)

Account No.

Currency

M

Y

R

4. Additional Infinity Services (Fees may apply. Please refer to the Infinity Pricing Guide at UOB.my/Infinity-Guides for details)

☒ (Please tick where applicable)

☒ Add	Cash Transactions (For customers upgrading from Enquiry Only services)
☐ Add OR ☐ Remove	Trade Transactions (For customers upgrading from Enquiry and Cash only services)
☐ Add OR ☐ Remove	FSCM Services
☐ Add OR ☐ Remove	MT103 Copy (To download a copy of the SWIFT MT103 message for remittances)
☐ Add OR ☐ Remove	SWIFT gpi Credit Confirmation Report (Select one report type only) CSV type (open in Excel) Text type (open in NotePad)
☐ Add OR ☐ Remove	DuitNow QR Merchant Registration DuitNow QR Crediting Account No. 1 DuitNow QR Crediting Account No. 2 (if applicable)

4. Additional Infinity Services (Continued)

☐ Add OR ☐ Remove

DuitNow QR Profile Registration and Image Download (Applicable to Static QR only).

I would like to update the following channel when I received funds via DuitNow QR (leave blank if no notification required).

☐ Add OR ☐ Remove

☐ SMS Mobile No. 1 ☐ Email Email Address 1

Mobile No. 2* Email Address 2*

* Only applicable if there is more than 1 recipient to be notified for the same account

5. Add new users / Update existing users

 For Company Administrator Approval Control (tick one)
Can Administrator approve own transactions?

☐ NO - DUAL CONTROL
Administrative setup by an administrator requires another administrator to approve.

☐ YES - SINGLE CONTROL
Administrator can create and approve the same administrative setup.
(This is the default option if this section is left blank)

Please read the notes below before filling this section.

- **Enquirer:** View Account Summary/ Statement and Transactions.
- **Maker:** Create all types of transactions (except payroll) and view account details.
- **Authoriser:** Create/approve transactions (except payroll), and view account details.
- **Payroll Maker:** Create payroll transactions, upload payroll files and view payroll details.
- **Payroll Authoriser:** Create/approve payroll transactions and view payroll details.

- **Administrator:**
 - Create/maintain all user and access profiles except Trade role assignment.
 - Maintain user passwords and assign tokens to all users except Administrators and Authorisers.
- **Verifier:** Create/amend/verify transactions inputted by Maker before approval.
- **Sender:** Create/amend/release fully authorised transactions to the Bank after authoriser approval.

Important:

- New users will be required to register for digital tokens, it is mandatory to provide mobile number and email address.
- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
- By selecting Payroll role, you will be subscribed to Bulk Services for which fees may apply. Please refer to the Infinity Form Guide for details.
- It is mandatory for Approved Person and Authoriser to present themselves at Home/nearest Branch to perform biometric authentication together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.
- Optional roles will not be applicable to FSCM.

User 1 Details

Please select one option. Default to Add user if left blank.

☐ New User

☐ Update User (User details and selected roles will supersede existing setup.)

☐ Assign existing token from Company
(Applicable to new users only.)

Token Serial Number (Optional)

Name
(Underline surname)

Designation
(This is mandatory for all authorisers)

NRIC/Passport/FIN
(Default NRIC)

Country of Issuance
(Default MY)

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address

Preferred User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)

☐ All ☐ Cash ☐ Trade ☐ FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

☐ Enquirer

☐ Payroll Maker

☐ Maker

Payroll Authoriser (Select one)

☒ Full Access

☐ View Employee Details Only

☐ View Payroll Amount Only

☐ Authoriser

Optional Roles

Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

☐ Verifier

☐ Sender

☐ Administrator

Authoriser Group:

(Please tick where applicable. Default Group = A)

☐ A

☐ B

☐ C

☐ D

☐ E

Daily Approval Currency & Limit:

(Default MYR and unlimited if left blank)

For FSCM, only MYR is permitted.

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LIMIT

5. Add new users / Update existing users (Continued)

User 2 Details

Please select one option. Default to Add user if left blank.

☐ New User

☐ Update User (User details and selected roles will supersede existing setup.)

☐ Assign existing token from Company
(Applicable to new users only.)

Token Serial Number (Optional)

Name
(Underline surname)

☐ All ☐ Cash ☐ Trade ☐ FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

☐ Enquirer

☐ Payroll Maker

☐ Maker

Payroll Authoriser (Select one only)

☐ Full Access

☐ View Employee Details Only

☐ View Payroll Amount Only

☐ Authoriser

Optional Roles

Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

☐ Verifier

☐ Sender

☐ Administrator

Authoriser Group:
(Please tick where applicable.
Default Group = A)

☐ A

☐ B

☐ C

☐ D

☐ E

Daily Approval Currency & Limit:(Default MYR and unlimited if left blank)
For FSCM, only MYR is permitted.

C C Y

L I M I T

Designation
(This is mandatory for all authorisers)

NRIC/Passport/FIN
(Default NRIC)

Country of Issuance
(Default MY)

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code)

(City/Area Code)

(Mobile No.)

Email Address

Preferred User ID (Minimum 8 characters with no spacing or special characters.
For existing users, User ID cannot be changed.)

User 3 Details

Please select one option. Default to Add user if left blank.

☐ New User

☐ Update User (User details and selected roles will supersede existing setup.)

☐ Assign existing token from Company
(Applicable to new users only.)

Token Serial Number (Optional)

Name
(Underline surname)

☐ All ☐ Cash ☐ Trade ☐ FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

☐ Enquirer

☐ Payroll Maker

☐ Maker

Payroll Authoriser (Select one only)

☐ Full Access

☐ View Employee Details Only

☐ View Payroll Amount Only

☐ Authoriser

Optional Roles

Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

☐ Verifier

☐ Sender

☐ Administrator

Authoriser Group:
(Please tick where applicable.
Default Group = A)

☐ A

☐ B

☐ C

☐ D

☐ E

Daily Approval Currency & Limit:(Default MYR and unlimited if left blank)
For FSCM, only MYR is permitted.

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Designation
(This is mandatory for all authorisers)

NRIC/Passport/FIN
(Default NRIC)

Country of Issuance
(Default MY)

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code)

(City/Area Code)

(Mobile No.)

Email Address

Preferred User ID (Minimum 8 characters with no spacing or special characters.
For existing users, User ID cannot be changed.)

Note: if you have more than 3 users, you can add more users in Appendix 1 - Add/Update Infinity Users

6. Authoriser approval controls

Note: 1. Authoriser Group refers to authorisation level of the respective Company Authoriser (please reference to selection in Section 5.)

2. If Sequential Approval is selected below, it is required to indicate sequence of Authoriser Group approval (e.g. 1A > 1B denotes that the transaction needs to be approved by one Group A Authoriser followed by one Group B Authoriser) in Section 7a.

For Company Authoriser – Can authoriser approve own transactions?

(Select one only)

- ☐ NO – Dual Control: Authoriser can create a transaction BUT cannot approve the same transaction which must be approved by another Authoriser.
- ☐ YES – Single Control: Authoriser can create AND approve the same transaction.
(The Applicant's account(s) may be more susceptible to account fraud as compared to Dual Control, where another person can verify and confirm the transaction)

Sequential Approval:

(Select one only)

- ☐ NO – Does not require the authorisation process to be performed sequentially. E.g. A or B in any order.
- ☐ YES – Requires the authorisation process to be performed sequentially. E.g. A followed by B as opposed to A or B in any order.

Bulk Services Controls (applicable for Bulk Services only)

Bulk Authorisation Limit: (Select one only)

- ☐ Total Bulk Amount – Bulk authorisation limit validation using the Total Value of ALL the transactions in the Bulk.
(This is the default option if this section is left blank)

- ☐ Highest Transaction Amount – Bulk authorisation limit validation using Highest Transaction Value within the Bulk.

7a. My transaction approval settings (The details provided below will supercede your current approval settings)

Authorisation Profile

Note:

- If Section 7a is left blank, the default Approval Settings for the newly linked account(s) in Section 3 will follow your default Approval Settings in Infinity, if any.
- Foreign currency transactions will be calculated based on the MYR-equivalent of the Approval Limit indicated below according to the exchange rate as determined by the Bank.
- Trade approval settings apply to all accounts and cannot be set at account level. To indicate Trade approval settings separately from Cash approval settings, please select 'All Trade Transactions'.
- For FSCM Services, Transactional Approval Limits can only be set up in MYR.

Apply to the following account mandates: (Please tick where applicable)

- ☐ All transactions (includes Payment, Collection, Payroll and Trade Services and FSCM Services) (Default)

- ☐ All Cash transactions (includes Payment, Collection and Payroll)

- ☐ All Trade transactions (includes Trade Services and FSCM Services)

Trade transactions only: ☐ Trade Services ☐ FSCM Services

Cash transactions only: ☐ Payment ☐ Payroll ☐ Collection

Applicable Accounts:

Applicable to All Accounts

OR

☐ All Accounts ☐ Specific Account(s): _____

Not Applicable

Not Applicable

☐ All Accounts ☐ Specific Account(s): _____

Additional options: (Please tick if required) ☐ Verify ☐ Send

- Note: 1. If Verify/ Send option(s) is not selected in Section 7a, but Verifier/ Sender roles are selected in Section 5, the transaction approval setup with Verify/ Send option(s) will not be enforced.
2. Verify/send option(s) applies to all Authorisation Profiles indicated in Section 7a and Appendix 2.
3. Transactions will be released in the following sequence based on roles selected:
Maker > Verifier > Authoriser (based on mandate) > Sender > Bank.
4. These options will not be applicable to FSCM.

Transaction Approval Limit
Currency (Default MYR if left blank)

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Transaction Approval Limit
Amount (Based on Approval
Limit Currency above)
Up to:

Number of Authoriser(s) from Group
(Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

____ (and/or) ____ (and/or) ____ (and/or) ____

Transaction Approval Limit
Amount (Based on Approval
Limit Currency above)
Up to:

Number of Authoriser(s) from Group
(Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

____ (and/or) ____ (and/or) ____ (and/or) ____

Transaction Approval Limit
Amount (Based on Approval
Limit Currency above)
Up to:

Number of Authoriser(s) from Group
(Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

____ (and/or) ____ (and/or) ____ (and/or) ____

Note: To add more Authorisation Profile, please use Appendix 2 - Add Authorisation Profile

7b. Remove Verify/Send options for all existing authorisation profile

(Please tick where applicable)

☐ Remove Verify option ☐ Remove Send option

Note: It is advisable to remove Verifier/ Sender roles for designated users under Section 5.

8. Delete users

Note: Deleted User(s) will be removed from all his/her other roles and all linked entities.

 Name	User ID
Name	User ID
Name	User ID
Name	User ID
Name	User ID

9. Other instruction

☒ (Please tick where applicable)

- ☒ I would like to terminate my Infinity service.
- ☐ I would like to de-register Infinity Secure (digital token) for the following users:

Name	User ID
Name	User ID
Name	User ID

- ☐ I would like to enable suspended login access for the following users:

Name	User ID
Name	User ID
Name	User ID

10. Declaration by Applicant

We, the Applicant, hereby:

- make the above request(s) as regards the Applicant's UOB Business Internet Banking Service ("BIB Service");
- confirm that the Applicant has obtained and agrees to be bound by the Bank's prevailing UOB Business Internet Banking Service Agreement ("BIB Agreement") (available at uob.com.my), and any amendment or variation thereof;
- confirm that if we have applied for FSCM Services, we have obtained and agreed to be bound by the Bank's prevailing FSCM Internet Banking Services Agreement (available at uob.com.my);
- authorise the Bank to issue password(s) and token(s) to the Company User(s), Company Administrator(s) and Company Signatory(ies), where applicable. Company User refers to Enquirer, Maker, Verifier, Sender and Payroll Maker. Company Administrator refers to Administrator. Company Signatory refers to Authoriser and Payroll Authoriser;
- confirm that each of the Company Signatories named herein is authorised to operate and use any of the services granted and provided to the Applicant through the BIB Service, based on the Approval Mandate and Transaction Approval Limit set out in this form and to apply for, agree to the terms of, operate and use any services made available through the BIB Service from time to time. We confirm that if we do not indicate the Approval Mandate or Transaction Approval Limit, each Company Signatory is deemed to be authorised to approve transactions of any amount. If the Approval Mandate is indicated but not the Transaction Approval Limit, the Company Signatories are deemed to be authorised to approve transactions of any amount according to the Approval Mandate;
- confirm and agree that any existing mandate or instructions which we may have with the UOB Group Bank(s) will not apply in relation to our use of the BIB Service;
- confirm that all the information provided here is complete, true and accurate to the best of our knowledge as at the date of this application;
- confirm that, in the event of any change of Company Administrators and/or Company Signatories, the Applicant shall immediately revoke the relevant User IDs through the submission of request, instruction or relevant form to the Bank;
- authorise the Bank to debit all fees and charges relating to this application and/or use of the BIB Service from the designated account or any other account of the Applicant;
- acknowledge that, if the Applicant have opted for Single Control instead of Dual Control, the Applicant's account(s) for which the Applicant uses the BIB Service may be more susceptible to account fraud. By opting for Single Control, the Applicant agrees to assume responsibility for all the risks associated with Single Control;
- agree to indemnify and hold the Bank harmless from and against all costs, claims, losses, damages, charges and/or expenses which the Bank may sustain, incur or be liable for in connection with, or resulting from or any earlier application for, the BIB Service, including (where applicable) as a result of the Applicant opting for Single Control and/or the Applicant not providing all email addresses and mobile numbers;
- enclose a certified true copy of our board (or equivalent) resolution (where required by the Bank); and
- agree that the Bank may amend the BIB Agreement at any time and/or may terminate the provision of the Single Control option at any time with notice to the Applicant.

Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
Date		Date	

Please send the completed form to a UOB Branch near you.

- The Bank will process your application within 5 business days upon receipt of this form.
- User ID letter and/or token(s) will be sent to the mailing address registered as the designated account for physical token and Infinity services charges.
- Do call the Bank at **603-26128 121** (Kuala Lumpur), **604-2401 121** (Penang), **607-2881 121** (Johor Bahru), **6082-287 121** (Kuching), **6088-477 121** (Kota Kinabalu) if the user IDs/ passwords/ tokens are not received after 5 business days.

For Bank's Use Only

☒ *Please delete or tick where applicable

Customer Segment :

- | | | | | |
|---|---|---|--|---|
| ☐ Business Banking | ☐ Enterprise Banking | ☐ Commercial Banking | ☐ Corporate Banking | ☐ Financial Institutions Group |
| ☐ Business Banking - SME | ☐ Enterprise Banking - SME | ☐ Commercial Banking - SME | | |

Attended by:

EWF Maker:

EWF Checker:

Name and Signature
Contact No.
Date

Name and Signature
Contact No.
Date
Job Batch No.

Name and Signature
Contact No.
Date
Total No. of Pages

Remarks

Important:

- New users will be required to register for digital tokens, it is mandatory to provide mobile number and email address.
- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
- By selecting Payroll role, you will be subscribed to Bulk Services for which fees may apply. Please refer to the Infinity Form Guide for details.
- It is mandatory for Approved Person and Authoriser to present themselves at Home/nearest Branch to perform biometric authentication together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.
- Optional roles will not be applicable to FSCM.

User 1 Details

Please select one option. Default to Add user if left blank.

☐ New User☐ Update User (User details and selected roles will supersede existing setup.)☐ Assign existing token from Company
(Applicable to new users only.)

Token Serial Number (Optional)

Name
(Underline surname)☐ All ☐ Cash ☐ Trade ☐ FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

☐ Enquirer☐ Payroll Maker☐ Maker**Payroll Authoriser** (Select one only)☐ Full Access☐ View Employee Details Only☐ View Payroll Amount Only☐ Authoriser**Optional Roles**

Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

☐ Verifier☐ Sender☐ Administrator**Authoriser Group:**

(Please tick where applicable. Default Group = A)

☐ A☐ B☐ C☐ D☐ E**Daily Approval Currency & Limit:**
(Default MYR and unlimited if left blank)
For FSCM, only MYR is permitted.

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User 2 Details

Please select one option. Default to Add user if left blank.

☐ New User☐ Update User (User details and selected roles will supersede existing setup.)☐ Assign existing token from Company
(Applicable to new users only.)

Token Serial Number (Optional)

Name
(Underline surname)☐ All ☐ Cash ☐ Trade ☐ FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

☐ Enquirer☐ Payroll Maker☐ Maker**Payroll Authoriser** (Select one only)☐ Full Access☐ View Employee Details Only☐ View Payroll Amount Only☐ Authoriser**Optional Roles**

Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

☐ Verifier☐ Sender☐ Administrator**Authoriser Group:**

(Please tick where applicable. Default Group = A)

☐ A☐ B☐ C☐ D☐ E**Daily Approval Currency & Limit:**
(Default MYR and unlimited if left blank)
For FSCM, only MYR is permitted.

C C Y

L I M I T

Authorised Person(s)/Approved Person(s)

Name

Signature

Name

Signature

Date

Date

1. Foreign currency transactions will be calculated based on the MYR-equivalent of the Approval Limit indicated below according to the exchange rate as determined by the Bank.
2. Trade approval settings apply to all accounts and cannot be set at account level. To indicate Trade approval settings separately from Cash approval settings, please select 'All Trade Transactions'.
3. For FSCM Services, Transactional Approval Limits can only be set up in MYR.

Apply to the following account mandates: (Please tick where applicable)	Applicable Accounts:
☐ All transactions (includes Payment, Collection, Payroll and Trade Services and FSCM Services) (Default)	OR
☐ All Cash transactions (includes Payment, Collection and Payroll)	
☐ All Trade transactions (includes Trade Services and FSCM Services)	☐ All Accounts ☐ Specific Account(s): _____
Trade transactions only: ☐ Trade Services ☐ FSCM Services	Not Applicable
Cash transactions only: ☐ Payment ☐ Payroll ☐ Collection	☐ All Accounts ☐ Specific Account(s): _____

Transaction Approval Limit
Currency
(Default MYR if left blank)

C C Y

Transaction Approval
Limit Amount (Based on
Approval Limit Currency above)

Up to:

Number of Authoriser(s) from Group
(Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

(and/or)

(and/or)

(and/or)

Transaction Approval
Limit Amount (Based on
Approval Limit Currency above)

Up to:

Number of Authoriser(s) from Group
(Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

(and/or)

(and/or)

(and/or)

Transaction Approval
Limit Amount (Based on
Approval Limit Currency above)

Up to:

Number of Authoriser(s) from Group
(Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

(and/or)

(and/or)

(and/or)

Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
Date		Date	